

TUITION AND BILL PAYMENT INFORMATION

Office of Student Financial Services and Cashiering

1135 Lee Building

Phone: 301-314-9000 or 1-888-313-2404

Fax: 301-405-0659

Billtalk@umd.edu

<http://Billpay.umd.edu>

Tuition and fees for the University of Maryland, College Park, are listed in the next section. The university requires that all deposits and fees be paid by stated deadlines, or penalties may be imposed. Many potential administrative difficulties can be avoided if students carefully follow published procedures and notify the appropriate office(s) of any changes that might affect their financial obligation to the university. This includes updating all contact information so communications concerning billing is promptly received, and notifying the Office of Student Financial Services and Cashiering of changes of address so that mail affecting the student's financial relationship with the university will not be delayed or returned.

Additional information for Summer Session, Winter Session, Freshmen Connection and certain Professional Programs may be found at <http://exst.umd.edu>.

A single term payment plan for the fall and spring semesters is available during set enrollment periods. Information regarding the Terp Payment Plan is available at <http://Billpay.umd.edu/tpp/>. If you are new to UMD, we recommend reviewing the helpful billing related checklists for students at <http://Billpay.umd.edu/newstudents/> or for parents and guardians at <http://Billpay.umd.edu/parents/>.

Future registration privilege for active students is granted once the balance on the account is below \$250. Returning students will not be permitted to complete future term registration until all past due financial obligations to the university, including library fines, parking violations, and other penalty fees and service charges, are paid in full.

Due to some student actions relating to items such as First Day Book Program purchases, on campus housing selections, dining plan enrollments, and the like may result in the initially early generated term ebill not capturing all expenses for the term. Although the university sends monthly email notifications of generated ebills when a balance is owed, it cannot assume their receipt. Students are reminded that it is their responsibility to obtain a copy of the bill by logging into the student financial portal with regular frequency. Check your account balance and view current or prior monthly billing statements at <http://Billpay.umd.edu/> inquiry (<http://Billpay.umd.edu/inquiry/>).

Students are highly encouraged to utilize electronic payment methods over any others, but checks or money orders are accepted and should be made payable to the University of Maryland for the exact amount due and not include any payment in excess. The student's name and University ID number (UID) should be written on the front. University grants and scholarships will be posted to the student's account once received, however due to certain funding type timing of disbursement, the first bill generated prior to the beginning of each semester may not include these expected account credits.

Students are urged to check their residence hall and dining service agreements for procedures for cancellation of reservations and for deadlines for receiving refunds of deposits. Charge reversals or refunds

cannot be made after these deadlines, even if the student decides not to attend the University of Maryland, College Park.

Students will incur a late payment fee in the event of failure to pay a balance on their student account by its due date. A late payment fee of 5% or \$10.00, whichever is higher, will be assessed on the total past due amount once per Fall and once per Spring term. An additional 1.5% fee may be charged in subsequent months thereafter on past due account balances.

Students who fail to pay the indebtedness during the semester in which delinquency occurs will be ineligible to register for subsequent semesters and not be permitted other university privileges until the debt and the penalty fees are cleared.

In the event a student with a delinquent account becomes registered for a future semester, the account must be settled in full prior to the onset of the future semester, to avoid cancellation of registration for that upcoming term.

The state has established, under legislative mandate, a Central Collections Unit (CCU) within the Department of Budget and Fiscal Planning. The university is required by state law to refer all delinquent accounts to the State Collections Unit. Please note that Maryland law allows the Central Collections Unit to intercept state income tax refunds for individuals with delinquent accounts, and that CCU is authorized to notify a National Credit Bureau of the delinquency at the time the account is referred to it for collection.

Central Collections Unit costs incurred in collecting delinquent accounts will be charged to the student. The minimum collection fee is 17% plus attorney and/or court costs.

No degrees, diplomas, or certificates of records will be issued to students who have not made satisfactory settlement of their accounts.

All accounts due from students, faculty, staff, non-students, etc., are included within these guidelines.

Note: Additional Information on Student Financial Obligations, Disclosure of Information, Delinquent Accounts, and Special Fees, can be found in the "Policy Statements" section at the beginning of this catalog.

Payment of Fees Online

VISA, MasterCard, American Express, and Discover credit cards; VISA and MasterCard branded debit cards; and ACH (electronic checking) payments are accepted. There is no fee for ACH payments. There is a 2.85% processing fee charged by the university third party payment processor for credit and debit card payments. Online payments can be made by visiting <http://Billpay.umd.edu/payments/>.

In Person or Mailed

Paper checks or money orders should be made payable to "University of Maryland" and should include the student's University ID number written on the front. Cash is no longer accepted.